

SOUTHERN BANDS HEALTH CENTER

Tribal Council Report

Report as of October 1, 2014

1. HOURS OF OPERATION

Clinic	Monday	Tuesday	Wednesday	Thursday	Friday
Primary Care/Family Medicine	7am - 6pm				8am - 5pm
Pharmacy Hours	7:30am – 6:30 pm (Closed for Lunch 12:30-1:30)				8:30am – 5:30pm
All other services	7am - 6pm				8am - 5pm
Hemophilia					
Rheumatology	Oct 27 PM	Oct 28 AM			
<u>Telehealth Clinics</u>					
Rheumatology					
Nutrition	Not Scheduled				
Psychiatry	Telepsych Conducted				
Tele-Psychiatry (Child)	1 st Monday 12-4			3 rd Thursday 7:30- 11:30	
Tele-Psychiatry (Adult)				Twice a month 12- 4	

To schedule an appointment, please call 748-1407.

2. PURCHASED/REFERRED CARE (PRC)

Formerly CONTRACT HEALTH SERVICES (CHS)

Currently at Level 1 priority. *Report Attachment A.*

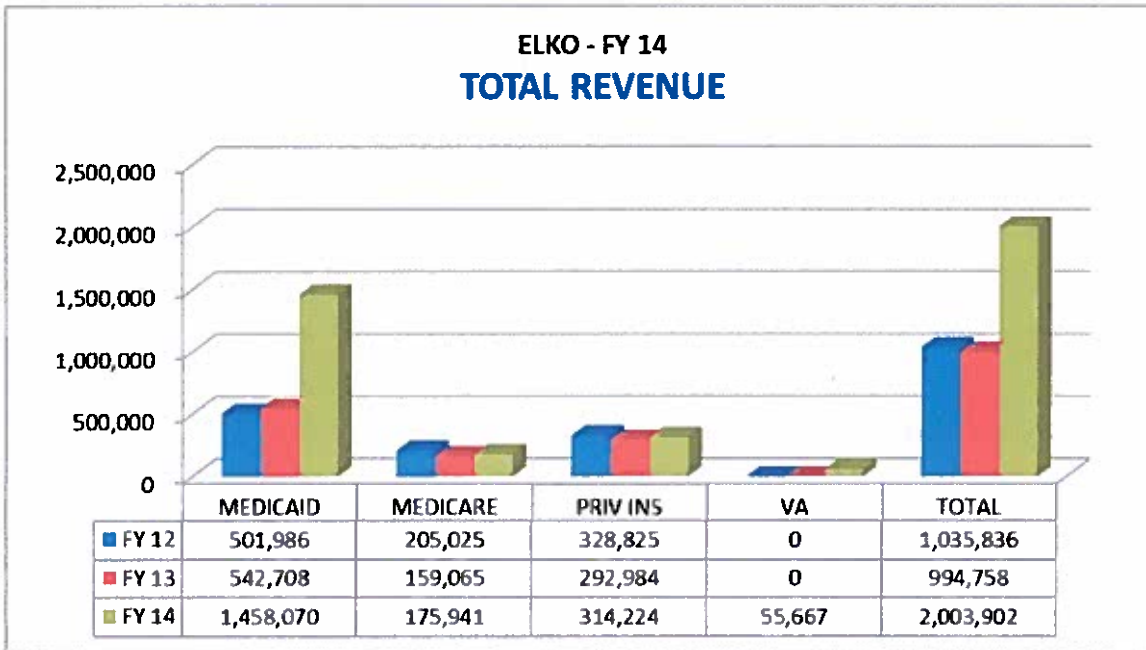
Reminder: As reported on last two month's reports, we will be implementing and testing a new process effective October 1, 2014. We will begin mailing referral copies to the patients attached with a letter of explanation. *Refer to Attachment B PRC Letter*

3. BUDGET AND REVENUE REPORTS.

Month End Report not available for financial obligations. Fiscal Year 2014 final Third Party revenue report attached. *Refer to Attachment C.*

We operate on a fiscal year of October 1 thru September 30. We have been working on balancing accounts and fiscal close all month. We will provide the year end status report next month. The financial reporting program Unified Financial Management System (UFMS) is down until October 14.

Below is our final Third Party Collections report received October 1, 2014. We have exceeded our FY14 collection goal by 97%!



4. STAFFING

The new Dental Assistant will start on October 20 and the PRC Clerk will start on November 3.

Positions to be announced. Jobs will be announced on www.ih.gov.

Administrative Officer
Deputy Clinical Director

5. OPERATIONS SUMMARY FOR ELKO SERVICE UNIT

Report Attachment D. OPS

6. DEPARTMENT HIGHLIGHTS/ACCOMPLISHMENTS

The new Phone system installation was completed on September 26. There are still glitches being worked on. Our Pharmacy lines are not operation yet but soon will be.

During September, we have had a staffing coverage shortage due to several staff members losing their parents in death. This has created a slight delay in appointments and slight increase in pharmacy waiting times. We appreciated your patience during this time.

On September 16, we met with Abigail Wheeler, Elko County Transit Coordinator to explore what services they offer that help our patients. They offer free rides to Seniors and Veterans. They call up Get My Ride

Cathy Welchert was informed on September 22 that Dr. Susan Patchin, Psychologist, passed away. A simple Memorial Ceremony was held by staff on September 26. The Memorial Ceremony came about through the request of five employees who wanted to honor Dr. Susan Patchin and also send prayers to three other employees who had recently had deaths in their families. The desire was to keep it simple and invite all the Elko IHS employees. We contacted Te-Moak Tribe of Western Shoshone elder, Katherine Blossom. She was honored to be asked to pray for us. We gathered on the lawn of the Elko Service Unit Clinic and Katherine gave us a smudge blessing, offered prayers and sang a healing song for Dr. Patchin and all the clinic employees, so we may continue to serve the community. Cheryl Atine, offered prayers for Dr. Patchin and told us a little about working so closely with her. We all, in turn, went around the circle and briefly expressed our thoughts. Our thoughts and prayers go to the family of Dr. Patchin.




9. UPCOMING ACTIVITIES/ANNOUNCEMENTS

Upcoming Meetings:

- October 21, 2014 (Tuesday) Governing Board (Virtual) in the Clinic large conference room. Open session begins at 9:30-12pm. Chairman Gonzales and Chairman Temoke are Governing Board representatives.
- October 30, 2014 (Thursday) Service Unit Management Team (SUMT) Meeting in Elko from 9:00 a.m. to approximately 2:30 p.m. Elko Band Conference Room. These meetings are held monthly on the last Thursday of month unless on a holiday. We are seeking to have all Tribal Council Members, Health Directors, CHR and Behavioral Health Program representatives are invited. There is a conference line to call in to.
 - Pain Management and Prescription Drug Abuse presentation
- Community Meeting in November. Week of November 3 or 17. Need to set a date, location, and time for South Fork and Wells.
- Phoenix Area IHS will be holding a Leadership meeting in Phoenix during October or November. Dr. Madden, Pam Gaines and Cathy Welchert will be attending. The date is not finalized.
- Cathy Welchert will be involved in the annual Tribal Contract Negotiations with the Ely, Duckwater, Duck Valley and Goshute Tribes during October thru November, 2014. The week of November 17, the Ely final contract negotiations will be held in Las Vegas. Duckwater pre-negotiations meeting will be held either October 10 or 15, 2014.
- Access Nevada and the application process training in October will be attended. This is open to all Tribal agencies also. Contact Robin Ynacay Nye, Community Liaison, Division of Welfare and Supportive Services in Carson City at (775) 684-0663 or PARTNERS@dwss.nv.gov for further information. This was emailed out to all Tribal partners on Tuesday, September 2, 2014.
- In mid-October, we will be making a temporary move of our front line staff to improve the privacy with scheduling. We are following current protocol and working with the local Union Stewards, LiUNA, Local 1386 to accomplish this. We will be moving our Scheduler, PRC staff, CEO Program Assistant and CEO. The PRC office will be all in the front area and scheduler will be in a private office.

Respectfully Submitted,


Cathy Welchert
Chief Executive Officer



**FY 2014 - IHS Service Unit:
Current Medical Priority Level: I
WEEK ENDING: 09/26/2014**

1. FY-2014 Allowance:

a. Advice of Allowance (Recurring Base)	\$2,223,270.00
b. CHEF Reimbursement Received Non-recurring	\$38,398.00
c. Advice of Allowance (Additional Non-Recurring Funds, for example a funds transfer)	\$100,000.00
d. Total Allowance:	\$2,361,668.00

2. Obligations:

a. F.I. Pend Repts - (Oblig for pends not on UFMS SO1N)	\$1,778.99
b. Backlog (Actual count of Backlog on desk for 2014)	\$56,258.00
c. Other (\$25,000 obligations or less when FI payments are going to be more)	\$352,522.00
TOTAL - In process:	\$410,558.99

3. Obligations - Processed (via UFMS)

a. CHS MONTH ENDING AS:	
TOTAL - Obligations Processed	\$1,159,836.06

4. Adjustments:

a. Less (-) In Support of Direct Care	\$11,800.00
TOTAL - Adjustments	\$11,800.00

5. Contracts:

a. Less (-) YTD Contracts Charged to CHS (A SLO must be issued in CHSMIS)	\$75,000.00
	\$75,000.00

6. ADJUSTED Year-To-Date GRAND TOTAL : **\$1,633,595.05**

7. AVERAGE WEEKLY OBLIGATIONS (Weeks Past): **52** **\$31,415.29**

8. PROJECTED OBLIGATIONS (Weeks Left): **0** **\$0.00**

9. TOTAL PROJECTED OBLIGATIONS : **\$1,633,595.05**

10. FY-2014 PROJECTED BALANCE **\$728,072.95**

FY 2014 CHS Weekly Referral Summary

Weekly Referrals	Total # of Referrals	Approved	Denied	Deferred/Pending	Designated MPL	Column1
					MPL1	
					MPL2	
					MPL3	
					MPL4	

If projecting a deficit, please provide a descriptive plan of action to address the deficit:

Per PRC Committee effective immediately on Priority I.

PRC COMMITMENT REGISTER SHOWS \$ \$25,003.00



Elko Service Unit
515 Shoshone Circle
Elko, Nevada 89801
(775) 738-2252
FAX (775) 738-5859

Dear Patient:

The Purchased/Referred Care (PRC) Committee had a meeting on _____ in regards to your medical referral. Based on the PRC Committee decision, your referral was:

() Approved for care to be seen by an outside provider. If you have Insurance coverage please find out who is your:

- HMO: You must choose doctors, hospitals, and other providers in the HMO network.
- PPO: You must choose doctors, hospitals, and other providers from the PPO network or from out-of-network.

() Denied due to:

- Elective procedure
- Patient has Alternate Resources
- Residency / Indian Descent
- Pending application with State Medicaid Program, VA Health Care or for other alternate resources. (For questions regarding patient benefits/alternate resources, please contact our Patient Benefits Coordinator, Sherri Ledesma, at 775.748.1405.)
- Insufficient documentation for services. Southern Bands Health Center needs medical records from the providing facility/provider.

Patient is responsible for making the referral appointment and notifying the PRC staff of the upcoming date of service appointment within 30 business days of this notice.

For further questions and/or follow-up, please contact one of our PRC staff below:

Jamie Stevens at 775.748.1412

Angie Quintana 775.748.1449

Thank you.

Purchased/Referred Care Committee

Enclosed: Copy of Referral (Unofficial)

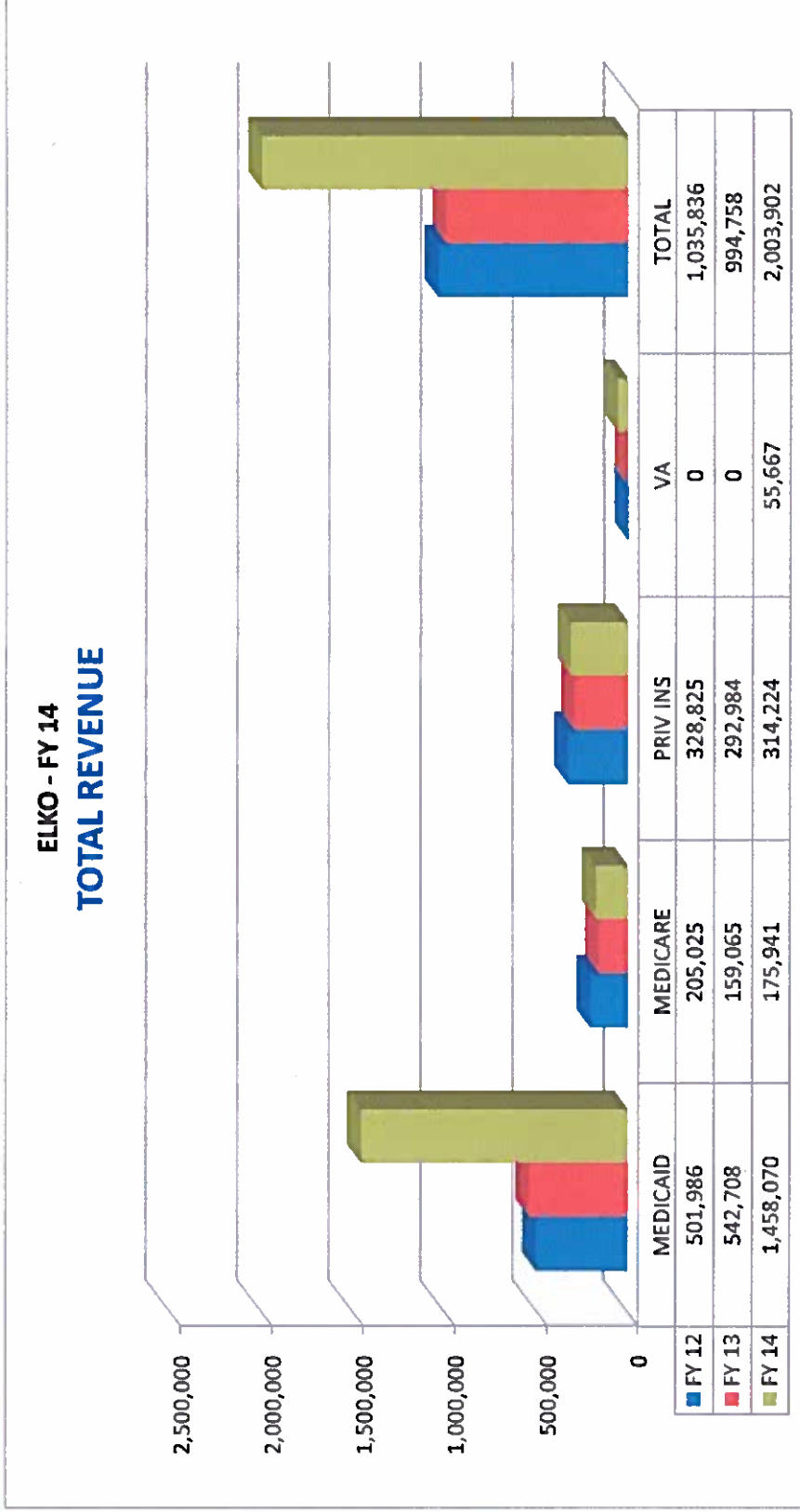
TOTAL COLLECTIONS

	MEDICAID	MEDICARE	PRIV INS	VA	TOTAL
FY 12	501,986	205,025	328,825	0	1,035,836
FY 13	542,708	159,065	292,984	0	994,758
FY 14	1,458,070	175,941	314,224	55,667	2,003,902
INC/DEC	169%	11%	7%	100%	101%

(SAME TIME FRAME COMPARISON)

SEP

(Priv Ins Includes: Other)



MONTHLY AVERAGE	YEAR END	FY 14 - TOTAL GOAL
167,467	2,009,602	1,019,757

ABOVE TARGET - YR END
\$989,845

OPERATIONS SUMMARY FOR ELKO
FOR SEP 2014

(Note: In parentheses following each statistic is the percent increase or decrease from the same time period in the previous year. '**' indicates no data is present for one of the two time periods.)

PATIENT REGISTRATION

There are 8,084 (+1.9) living patients registered at this facility. This number does not represent the 'Active User Population' which is found elsewhere in PCC Reports. There were 20 (+5.3) new patients, 2 (-50.0) births, and 0 (**) death(s) during this period. Data is based on the Patient Registration File.

THIRD PARTY ELIGIBILITY

There were 529 (-0.8) patients enrolled in Medicare Part A and 465 (-0.9) patients enrolled in Part B at the end of this time period.

There were 200 (-2.0) patients enrolled in Medicare Part D.

There were also 597 (+31.2) patients enrolled in Medicaid and 1,823 (+0.7) patients with an active private insurance policy as of that date.

CONTRACT HEALTH SERVICES

Total CHS expenditures (obligations adjusted by payments) for this period were 479,180.95 (+173.0). The number and dollar amount of authorizations by type were:

43 - HOSPITALIZATION	10	114890.02
64 - NON-HOSPITAL SERVICE	234	364290.93

DIRECT INPATIENT

[NO DIRECT INPATIENT DATA TO REPORT]

AMBULATORY CARE VISITS

There were a total of 2,245 ambulatory visits (+34.4) during the period for all visit types except CHS.

They are broken down below by Type, Location, Service Category, Clinic, Provider Discipline and leading Diagnoses. These do not equate to 'official' APC Visits which are identified in other PCC Reports.

By Type:		
IHS	2,245	(+34.4)
By Location:		
ELKO	2,245	(+34.4)
By Service Category:		
AMBULATORY	2,219	(+34.5)
TELECOMMUNICATIONS	26	(+23.8)
By Clinic Type:		
PHARMACY	1,288	(+83.5)
FAMILY PRACTICE	566	(+7.0)
LABORATORY SERVICES	120	(+7.1)
DENTAL	74	(-36.2)
NURSE CLINIC	69	(-41.5)
GENERAL	23	(+21.1)
TELEPHONE CALL	19	(+111.1)
TELEBEHAVIORAL HEALTH	18	(**)
HOME CARE	16	(+100.0)
DIABETES EDUCATION-INDIVIDUAL	10	(+150.0)
PHN CLINIC VISIT	10	(+233.3)
ALCOHOL AND SUBSTANCE	7	(-12.5)
CASE MANAGEMENT SERVICES	7	(+0.0)
TELEMEDICINE	7	(**)
CHART REV/REC MOD	6	(-40.0)
DIABETIC RETINOPATHY	4	(-78.9)
BEHAVIORAL HEALTH	1	(**)
By Provider Type (Primary and Secondary Providers):		
PHARMACIST	1,293	(+82.4)
PHYSICIAN ASSISTANT	583	(+10.6)
MEDICAL ASSISTANT	410	(-2.4)
CLINIC RN	290	(-34.8)
MD	219	(-3.1)
DENTIST	74	(-36.2)
PUBLIC HEALTH NURSE	39	(+116.7)
PSYCHIATRIST	19	(**)
HEALTH EDUCATOR	12	(+33.3)
RHEUMATOLOGIST	8	(**)
ALCOHOLISM/SUB ABUSE COUNSELOR	7	(-12.5)
PSYCHOLOGIST	1	(**)

The ten leading purposes of ambulatory visits by individual ICD Code are listed below. Both primary and secondary diagnoses are included in the counts.

By ICD Diagnosis		
1). ISSUE REPEAT PRESCRIPT	730	(+11.6)
2). HYPERTENSION NOS	320	(-1.5)
3). ALLERGIC RHINITIS NOS	277	(+46.6)
4). DMII WO CMP NT ST UNCNR	222	(+6.2)
5). VITAMIN D DEFICIENCY NOS	197	(+32.2)
6). PROPHYL OR TX MEAS NEC	192	(+31.5)
7). HYPERLIPIDEMIA NEC/NOS	121	(-4.0)
8). LABORATORY EXAM NOS	120	(+8.1)
9). HYPOTHYROIDISM NOS	109	(+10.1)
10). ESOPHAGEAL REFLUX	106	(-5.4)

CHART REVIEWS

There were 363 (+77.1) chart reviews performed during this time period.

INJURIES

There were 51 visits for injuries (+15.9) reported during this period. Of these, 32 were new injuries (+33.3). The five leading causes were:

1). OVERXRT-SUDN STREN MVMT	4	(+33.3)
2). OBJ W-W/O SUB FALL NEC	2	(**)
3). FALL FROM SLIPPING NEC	2	(+100.0)
4). FALL NOS	2	(**)
5). MV COLL W PEDEST-PEDEST	1	(**)

EMERGENCY ROOM

[NO EMERGENCY ROOM VISITS TO REPORT]

DENTAL

There were 62 patients (-28.7) seen for Dental Care. They accounted for 74 visits (-36.2). The seven leading service categories were:

1). SEALANT - PER TOOTH	117	(+2,825.0)
2). DIABETIC SCREENING PROCEDURES (TO D	59	(**)
3). PATIENT REVISIT	52	(+4.0)
4). HYPERTENSION SCREENING	42	(**)
5). INTRAORAL - PERIAPICAL FIRST RADIOG	34	(-34.6)
6). INTRAORAL - PERIAPICAL EACH ADDITIO	33	(-60.7)
7). OTHER DRUGS AND/OR MEDICAMENTS, BY	33	(+73.7)

IN-HOSPITAL VISITS

[NO IN-HOSPITAL VISITS TO REPORT]

PHARMACY

There were 1,839 new prescriptions (+12.1) and 2,211 refills (-0.8) during this period.

Changes for Hydrocodone Combinations

You will see big changes with medicines that have hydrocodone in them. Hydrocodone is most often used for treating pain. It's in pain medicines such as *Lortab*, *Norco*, and *Vicodin*. Hydrocodone can also be used for treating a cough. It's in cough medicines such as *Tussionex*.

Medicines with hydrocodone are moving from "Schedule III" to "Schedule II" under federal law. The reason for this move is to help improve safety with hydrocodone. It will happen on October 6, 2014.

There will be **stricter rules** for medicines with hydrocodone. Here are the main changes.

- **Prescriptions for medicines with hydrocodone will have to be written.** You'll need to get a paper prescription and take it to a pharmacy to get it filled. Or in some states your prescriber may be able to send them by computer. **These prescriptions cannot be phoned or faxed** to your pharmacy in most cases.
- **Prescriptions for medicines with hydrocodone will not have refills.** If your prescription is written before October 6th you might be able to get your refills until April 8, 2015. But keep in mind that your pharmacy's system may not be able to process them after October 6th. If this is the case you will need a new prescription.
- A **physician assistant (PA) or nurse practitioner (NP) might not be able to write prescriptions for medicines with hydrocodone.** This will depend on the state you live in.

Talk to your prescriber **before October 6th**. He or she may write a prescription for your medicine or switch you to a different medicine. Do this early to avoid problems when the rules for hydrocodone change.

Ask your pharmacist what else you need to know. This may include how long prescriptions for hydrocodone are good or how many doses or days' supply you can get filled at one time. There might be differences depending on your pharmacy and state.

[This handout may not cover all possible information. It does not replace the need for professional medical care. Always follow the instructions from your health care provider.][September 2014]



Prepared for the subscribers of
Pharmacist's Letter / Prescriber's Letter to give to their patients.
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Attachment
Tribal Council Report

E



Elko's Public Transportation

775-777-1428

7AM to 5 PM Monday - Friday

AREAS GET MY RIDE SERVES

GET My Ride services the City of Elko (and the pockets of population closely surrounding the city), Spring Creek and limited service to Ryndon and Osino.

The bus picks passengers up at the curb in front of their home *or* at an agreed upon service location and takes them to their destination.

FARES

Seniors can ride on a donation basis (registration)

Veterans can ride at no charge (registration)

City of Elko (including NNRH) is \$1.00 per one-way trip

Surround areas of Spring Creek, Ryndon and Osino are \$2.00 per one-way trip

HOW TO GET A RIDE

- Call Dispatch 775-777-1428
- Give them your pickup and destination information
- Let them know what time you need to be picked up; or

- What time you need to arrive at your destination
- If you have any special needs or mobility devices

BE READY TO BOARD THE BUS

- Dispatch will give you a pickup window of about 20 minutes
- Be ready to board the bus within the 20 minute window dispatch gave you
- The driver can help load a few items if you have a special need
- The driver is allowed to leave if you are not ready to board upon arrival.

WATCH FOR UPCOMING CHANGES

- GET My Ride is in the planning stages of a city route
- The city route will connect to the airport, hospitality services, casinos, retail and restaurants
- The city route will not require scheduling
- GET My Ride services will continue as normal in surrounding areas



Elko's Public Transportation

777-1428

7am to 5pm Monday - Friday

GET MY RIDE IS OPEN TO THE PUBLIC

Service Schedule:

Elko - Available all normal hours
\$1.00* per trip

Spring Creek - Available 4 times daily
\$2.00* per trip

Ryndon and Osino -
Available every Wednesday
\$2.00* per trip

* Fare prices are subject to change

NO ELIGIBILITY REQUIREMENTS

Seniors and Veterans:
Ride on a donation basis

Call to set up rides

City of Elko Bus Routes:
Begin in Spring 2015

Youth ages 5-17 can ride independently



Welchert, Cathy E (IHS/PHX)

From: Weahkee, Rose L (IHS/PHX)
Sent: Wednesday, October 01, 2014 9:16 AM
To: PHX Area - Tribal Chairmen
Cc: PHX Area - Tribal Health Directors
Subject: Message from the IHS Director: Budget Update

Importance: High

Dear Tribal Leaders:

Please see budget update below from Dr. Yvette Roubideaux, Acting Director, IHS.

To All Tribes:

You may have heard from the news that the Congress passed and the President signed a Continuing Resolution (CR) for fiscal year (FY) 2015 with funding authority from October 1 through December 11, 2014. In general, for our Indian Health Service (IHS) budget, we are funded at the same level as FY 2014 except for a reduction of 0.0554 percent. Headquarters, Area and Service Unit leadership and finance staff will receive additional information and instructions soon.

For our direct service facilities, they will continue operations at the same funding level as last year consistent with the identified funding level in the CR. We hope the Congress will pass our appropriations bill for the rest of the year as soon as possible. Our federal staff continue to strive to provide the most accessible and quality health care services they can provide during this time.

For Tribes/Tribal Organizations with Indian Self-Determination and Education Assistance Act Title I or Title V agreements starting during the CR period, you will receive the lump sum payment for the duration of the CR, which is 19.73 percent of your annual funding assuming last year's level minus the reduction. IHS will make CR payments as expeditiously as possible in accordance with the negotiated terms of your annual funding agreement.

If you have any questions, please contact Ben Smith, Director, Office of Self Governance at 301-443-7821 or Chris Buchanan, Director, Office of Direct Service and Contracting Tribes at 301-443-1104.

Yvette Roubideaux, M.D., M.P.H.
Acting Director

Rose Weahkee, Ph.D.
Area Director (Acting)
Phoenix Area Office
Indian Health Service
Phone: 602-364-5039
E-mail: Rose.Weahkee@ihs.gov

Attachment
Tribal Council Report

Learn about the Health
Insurance Marketplace &
your new coverage options.

GET ANSWERS NOW